

# Features Advantages & Benefits of Remote Online Backup Services

Issue	Advantages	Benefits
<b>Manual tape backup causes operational inefficiencies and ties up skilled IT resources.</b>	Fully automated process allows regular data backups at scheduled intervals.	Frees up IT resources and delivers operational efficiencies and cost savings.
<b>Backup window is ever increasing and often extends into the business day.</b>	Backs up and transfers new incremental data, which is typically less than 5% of all data.	Even over small LAN / WAN capacities, the backup is completed outside of normal business hours.
<b>Restoring data from tape is a slow, unreliable and inefficient process.</b>	Data stored on dedicated disk to allow rapid online restore of single files or larger data volumes.	Improved productivity and SLA for both system administrators and end users.
<b>Backup and restore are cumbersome to support in geographically distributed operations.</b>	Centralized management of all backup and restore operations for central and remote sites.	Effective data protection for remote sites whilst reducing capital and operational costs.
<b>Business Continuity and Disaster Recovery (BC/DR) processes are currently not addressed.</b>	SLA-backed Business Continuity and Disaster Recovery service (includes on-site DR restore) supported by experienced staff 24x7.	Reduced downtime for Business Continuity in addition to reduced recovery time in the case of a disaster.
<b>The current data backup solution is not scalable.</b>	The Managed Data Backup Service is currently delivering managed backup services from 10GB to 50TB using the same technology and infrastructure.	Industrial-strength data backup solution that scales with your business requirements.
<b>Using tape technology causes unpredictable capital expenditure as data volumes grow.</b>	DataVault Service is charged on usage basis and available in five different packages to suit all organizations from Home-Offices to SMEs to large enterprises.	Flexible Select and Pay as per demands model enables further cost savings as there is no excess wastage of capital expenditure.
<b>Security and data integrity concerns.</b>	Solution is government rated 'Restricted' with link and data encryption. Security audits clearance conforms to military level encryption with 256bit AES Standards.	Reduced risk and additional compliance with audit and regulatory requirements.

